



July 10, 2008

July Member of the Month

STRATFORD MANAGEMENT

Stratford Management is a locally owned and operated management company, providing a full range of management and consulting services to homeowners associations in Tucson and southern Arizona.

Founded in 1989, the company has experience in managing all different types and sizes of communities including single-family home, townhouse and condominium associations and has been managing the two largest HOAs in southern Arizona, Midvale Park and Continental Ranch.

It is Stratford's mission to serve the community by helping its associations maintain and increase their property values. By providing its expertise and resources such as a highly qualified staff and top-notch technology, the company offers continuous assistance and guidance to the association boards and homeowners.

True to its motto, "The Stratford Difference – Where quality makes a difference," Stratford consistently strives to set itself apart as an industry leader by offering a different, superior approach to community management. With its team approach, a full team of a certified community manager, assistant manager/administrator and accountant is assigned to each association, backed up by its customer-service help-desk personnel and supervised and guided by its senior management team. This approach guarantees effective communication with and responsiveness to the boards and homeowners as well as expertise and continuity in day-to-day management. Furthermore, the company makes every effort to use the latest and best in technology for effectiveness, efficiency and accuracy in communication and all processing of HOA data.

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Stratford Management is a participating member in various professional associations such as CAI (Community Associations Institute) and is a founding member of AACM (Arizona Association of Community Managers). Being a statewide and state-specific organization, AACM was established to represent the interests of HOA management companies in the state of Arizona and to promote professionalism in the HOA management industry. Membership in AACM requires its members to be certified, participate in continuous education programs and abide by a code of ethics that promotes the highest standards of ethics and professionalism in the industry. Through AACM, Stratford Management works with the state Legislature, not only by staying actively informed of the ever-changing HOA laws but also by lobbying for the best interests of Arizona's homeowners associations. David Grant, one of Stratford's owners, is currently serving on the AACM board.

Being a strong believer in education, Stratford provides regular seminars to its boards at no additional cost. New associations and new members joining a board will receive an in-depth presentation on "Board Member Responsibilities." Regular seminars are given to boards on topics such as "Enforcing the CC&Rs," "Understanding Financials," etc. Also, Stratford keeps boards apprised of all legal matters pertaining to HOAs such as changes of the law and proposed bills in the Legislature. Apart from its educational programs, the company offers its associations various other services at no extra cost.

The team at Stratford Management takes great pride in working with the local communities and is looking to expand in southern Arizona.



Photo by Jeff Durbin

Front row (left to right): Helen Brown, Teresa Rascon, Cindy Kline, Tina Noggle, Joseph O'Hagin

2nd row: Tracy Huot, Susanne Jasper, Sandy Berry, Cecilia Alvarez, Kristin Urbina, Les Krambeal

3rd row: Janelle Hines, Lexi Burke, Devin Gardner, Jennifer Swartz, Vickie Pizzata, James Taylor, William Jecker

4th row: Gerrie Crawford, Sarah Lebsack, Doyal Butler, Ckameka Bell, Daniel Hewitson, Justin Holsberry